Graciela Hernandez-Murillo
Director
Disabled Student Programs and Services
East Los Angeles College
1301 Avenida Cesar Chavez
Monterey Park, CA 91754-6099

Dear Ms. Hernandez-Murillo,

The College has completed its process its Comprehensive Program Review. We would like to thank you for all the work you have put into providing the College with detailed information on your programs through the Program Review Self-Evaluation. The following comments, commendations and recommendations are the culmination of a campus-wide validation process that included the Strategic Planning Committee, Educational Planning Subcommittee, Facilities Planning Subcommittee, Technology Planning Subcommittee, Enrollment Management Committee, Learning Assessment Committee, Program Review and Viability Committee and the ELAC Shared Governance Council.

The following comments, commendations and recommendations are provided for incorporation in your annual planning. Each recommendation will need to be addressed in your Annual Update Plan (AUP) due at the end of September 2014. To be clear, these recommendations serve as part of our process for continual quality improvement. Typically, recommendations require planning improvements that will be implemented over time. Through collegial dialog on the recommendations, each department should develop a strategy for addressing the recommendations. The program review AUP allows a department to report on its efforts and identify needed resources. The Office of Institutional Effectiveness and the Program Review and Viability Committee are available to assist departments through this process.

Comments:
The program noted its collaboration with other student services programs but not with the Counseling Department.

Commendations:
For rising to the level of “sustainability” through their excellent work on developing and accessing Student Service Outcomes and successfully implementing improvement activities based on those assessments.

Recommendations:
1) That the program work with Plant Facilities and FPSC to develop a regular process for providing recommendations for ADA compliance and to meet the needs of students with disabilities.
2) That the program revise its program plan to ensure that all items listed as goals are actually goals.

3) That the program expand its outreach to faculty about the services available for students with disabilities.

4) In addition, the program should collaborate with Professional Development to educate faculty on how to effectively communicate with students with disabilities and explain the available DSPS services.

Thank you again for your dedicated work on improving the College and your programs.

Sincerely,

[Signature]

Marvin Martinez
President
East Los Angeles College

cc: O. Valeriano, Vice President
    D. Fallert, Dean