June 27, 2014

Danelle Fallert, Dean
Extended Opportunity Program and Services (EOPS)
East Los Angeles College
1301 Avenida Cesar Chavez
Monterey Park, CA 91754-6099

Dear Ms. Fallert,

The College has completed its process its Comprehensive Program Review. We would like to thank you for all the work you have put into providing the College with detailed information on your programs through the Program Review Self-Evaluation. The following comments, commendations and recommendations are the culmination of a campus-wide validation process that included the Strategic Planning Committee, Educational Planning Subcommittee, Facilities Planning Subcommittee, Technology Planning Subcommittee, Enrollment Management Committee, Learning Assessment Committee, Program Review and Viability Committee and the ELAC Shared Governance Council.

The following comments, commendations and recommendations are provided for incorporation in your annual planning. Each recommendation will need to be addressed in your Annual Update Plan (AUP) due at the end of September 2014. To be clear, these recommendations serve as part of our process for continual quality improvement. Typically, recommendations require planning improvements that will be implemented over time. Through collegial dialog on the recommendations, each department should develop a strategy for addressing the recommendations. The program review AUP allows a department to report on its efforts and identify needed resources. The Office of Institutional Effectiveness and the Program Review and Viability Committee are available to assist departments through this process.

Comments/Question:
Last year EOPS received cohort data on student success trends from OIE. How has EOPS used that data to identify activities for improving student success?

Commendations:
Commendation: For rising to the level of “sustainability” through their excellent work on developing and accessing Student Service Outcomes and successfully implementing improvement activities based on those assessments.

Recommendations:
1) That the program collaborate with the Counseling Department in the implementation on SB 1456 to integrate EOPS services into the Student Success and Support Program Plan.
2) That the program assess whether the allocation of counseling hours, amongst full-time versus part-time, is optimal for meeting student needs.

Thank you again for your dedicated work on improving the College and your programs.

Sincerely,

Marvin Martinez  
President  
East Los Angeles College

cc: O. Valeriano, Vice President