

ELAC Counseling Department Update

(Oct 2021)

Due to COVID-19, the ELAC Counseling Department offers all services remotely and select services in-person. Remote services are offered through chat, telephone, video, and email using platforms such as Cranium Cafe.

Typical hours of operation are:

- Monday-Thursday: 7:30am - 7pm
- Friday: 7:30am - 3pm
- Saturday: 9am - 12:30pm

For inquiries on scheduling your counseling appointment, COVID-19 updates, troubleshooting Online Services, and questions about campus resources, please chat with a Staff Member at one of our 4 Counseling Windows: <http://elac.edu/Student-Services/Academic-Counseling>

The 3 primary options to connect with a counselor are:

1. [Express/Live Chat](#) - for brief but urgent questions (chat, video, phone, in-person)
2. [Appointment](#)* - for longer discussions and review of your progress (video, phone)
3. [Email](#) - for brief, non-urgent questions

General Topic:	Connect with a Counselor:
Quick questions on forms	Express/Live Chat or Email
Prerequisite clearances	Express/Live Chat or Prereq Form
1 semester course selection recommendations	Express/Live Chat
Graduation Petitions (LACCD classes only)	Express/Live Chat
Change of Home College or Major	Express/Live Chat
Student Educational Plans for 3 semesters or more (for Financial Aid appeal, Change of major, Dismissal)	Express/Live Chat
Graduation Petitions or Evaluation of classes from non-LACCD colleges	Express/Live Chat

*Please check the appointment scheduler link on Friday mornings for the most number of available appointments in the upcoming week. Future appointments beyond the upcoming week will be available to schedule starting the Friday before.

If you are part of a special population, please connect with your specific program through their website or Cranium Directory: <https://laccd.craniumcafe.com/>